REPORTING LINES/ACTION FOR NP STAFF & VOLUNTEERS

IF YOU HAVE TO REPORT ANY PROBLEMS PLEASE NOTIFY THE NATIONAL PARK HQ ASAP, GIVING DETAILS. IF IN DOUBT, CONSULT YOUR AREA RANGER FIRST

Life threatening injury or accident on the coast	Drowning at sea or shoreline, cut off by tide, flares at sea, capsized boats, windsurfers, surfers, kayakers in difficulty, torch flashes at night at sea, cliff accidents including dogs over cliffs, inflatables blown off shore, illness or accident requiring rescue from a place inaccessible by ambulance.	999 Coastguard If there is a beach lifeguard nearby call them
Medical Emergency inland areas	Illness or accident requiring medical attention	Ambulance: 999 Emergency
Children	Lost Found	Police 999, tell lifeguards if on duty Police 101
Human remains	Recent If very old or archaeological	Police 999 Police 101 and PCNPA Community Archaeologist on 07773 788208
Protected heritage sites	Criminal damage or disturbance	Police 999 if urgent, 101 if not urgent. Also report to PCNPA Community Archaeologist on 07773 788208
Chemicals, Explosives, flares, any other unidentified or suspicious object	On beach or foreshore - Inland -	Coastguard 999 Police or Fire Service 999 Keep yourself and other people away. Wait and direct emergency services to site or hazard.
Pollution / oil on beach	Oil, tar, slurry, sewage, palm oil	1. NRW Incident hotline: 0800 807060 (Freephone 24 Hour) General Enquiries: 0300 065 3000 (Mon-Fri 8am-6pm)
Seabirds	Oiled or distressed	RSPCA 0300 1234 999 West Williamston seabird rescue 01646 651236
Scheduled bird species & nests	Suspicious activity	Police 101 & RSPB Birds & Wildlife advice: 01767 693690 (office hours) Note vehicles/persons involved.
Seals (Do not handle)	Alive & stranded (clearly ill) Dead	 RSPCA 0300 1234 999, Terry Leadbetter Welsh Marine Life Rescue: 07970 285086 or 01646 692943 PCC 01437 764551
Dolphin/Whales/Porpoise/ Shark/Turtles	Alive & stranded Dead	RSPCA 0300 1234999 Cetacean Strandings Investigation Programme 0800 652 0333, PCC 01437 764551
Animals/Cruelty to animals	Livestock over cliffs Concerns about traps/ snares/ cruelty	RSPCA 0300 1234999
Dead livestock	On beaches	PCC (Area Maintenance) 01437 764551
Dead Badger	Badgers found dead on roadsides or other locations	The Wales Veterinary Science Centre 0808 169 5110, email: badger@bfd.wales
Dangerous dogs		Dog Warden PCC 01437 764551 / Police 101
Dogs worrying livestock		Police 101, Dog Warden PCC 01437 764551, inform farmer concerned if known.
Snake Bites	Obtain medical help immediately	Send to Casualty/Ambulance if necessary.
Bats	All species are protected - do not disturb roost	NRW Incident hotline: 0300 065 3000 (24 hour service) Injured Bats: RSPCA 0300 1234999
Bees/wasps	Swarm/nest close to path/seat/public area	Inform NP Delivery Team 01646 624850 or Area Ranger
Digging or disturbance to a badger sett		Police 101 RSPCA 0300 1234999

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Wildlife problems		1. Wildlife Trust South West Wales 01239 621600 2. RSPCA 0300 123499933 3. NRW 0300 065 3000
Life Jackets/lifebuoys / boat wreckage	Found on beach/foreshore	Coastguard 01646 690909
Property	Lost & found (if valuable)	Police 101, inform lifeguard or beach attendant (only hand over to Police)
Smuggling/Suspicious activity	Drugs, smuggling etc	Police 999 (emergency), 101 (non-emergency) or Crimestoppers 0800 555 111
Litter or fly-tipping	In quantity	PCC (Area Maintenance) 01437 764551
Obstructing car parking	e.g. blocking emergency access	Police 101
Abandoned cars		PCC (Area Maintenance) 01437 764551
Problems on	Local NT Offices / Ranger teams	S. Pembs 01646 623110
National Trust Land		N. Pembs /Daugleddau 01348 837860
Damage to NP site/paths	Coast path problems, damage to car parks NP sites etc	NP Delivery Team 01646 624850
Landslides	Coast Path, beaches in NP Other	NP Delivery Team 01646 624850 PCC 01437 764551
Fires on coast & moorland		Fire Brigade 999
River pollution	Slurry/sewage smell, discoloured water or dead fish present	NRW Incident hotline: 0300 065 3000 (24 hour service)
Pollution at sea	Offshore – oil, floating objects	Coastguard 01646 690909
Fishing – concerns about	River/migratory fish (salmon/	NRW Incident 0300 065 3000
methods or evidence of	sea trout)	(24 hour service)
dying fish	Sea (shellfish, sea fish, fishing methods, etc)	Welsh Government Fisheries Office 01646 693412
Coal Authority	Open/collapsed Mineshaft	Emergency Line 01623 646333
Damage to SSSIs		NRW Incident hotline: 0300 065 3000 (24 hour service)
Beach lifeguards		RNLI Lifeguards Regional base west 01745 585162

Police Emergency 2999
Non-Emergency 101

Fire Brigade Emergency 2 999

Mid & West Wales Fire Brigade Western Headquarters

Merlin's Hill

Haverfordwest. SA61 1PG 28 0870 606 0699

Ambulance Emergency
☐ 999
Communications Service

Withybush General Hospital

Haverfordwest. SA61 2PZ 2 01437 764545

Coastguard Emergency 🕿 999

Coastguard Operations Centre

HM Coastguard Gorsewood Drive

Hakin

Milford Haven

SA73 3HB **2** 01646 690909

National Trust 🖀 01834 831771

Craig-y-Borion Mathry

Llanteg

Narberth. SA67 8QL Stackpole

2 01646 623110

National Park Authority 🖀 01646 624800

Llanion Park,

Pembroke Dock SA72 6DY

Pembrokeshire County Council 2 01437 764551

County Hall

Haverfordwest. SA61 1TP

NRW Emergency Hotline 20300 065 3000

Llys Afon

Hawthorn Rise

Haverfordwest. SA61 2BQ

Wildlife Trust West Wales 201239 621600

The Welsh Wildlife Centre,

Cilgerran Cardigan

Ceredigion. SA43 2TB

Saundersfoot Harbour Authority 🖀 01834 812094

Wiseman's Bridge to Monkstone

RNLI Lifguards Regional Base West 🔀 01745 585162

Unit 9 Fforth Richard Davies, St Asaph Business Park, St

Asaph, Denbighshire LL17 0LJ

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